Grateful Leadership

The 5 Cs of Acknowledgment

- Consciousness: Become Conscious of the acknowledgments and gratitude that you already have in your mind and spirit.
- 2 Choice: It is your Choice whether to deliver the acknowledgment or to merely keep it floating around in your mind. Choose "yes" whenever possible!
- 3 Courage: It is courageous to deliver heartfelt and authentic acknowledgment—it makes us vulnerable. If you feel that you need to summon Courage, you are on the right track!



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The 5 Cs of Acknowledgment

- **4** Communication: Determine the best way to reach your recipient. It is simple to Communicate your gratitude and appreciation once you choose to do so.
- **5** Commitment: Once you witness the benefits of gratitude (for example, watch your people come alive, take more initiative, and work with more passion and engagement), Committing yourself to being a grateful leader becomes easy and logical.



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